



PROJECT REQUEST FORM

Date of Request: 1/18/2016
Project Name: Worker's Compensation WBT
Requestor: Jerry Williams
Client/Dept.: Risk Management
Primary Stakeholder(s): Jerry Williams, Jessie March, Ryan Cotham, Sharon Street
Executive Sponsor/Title: Michelle Johns/Chief Risk Officer
Desired Start Date: 1/25/2016
Requested Delivery Date: 6/27/2016
Brief Description of Request: Create a WBT eLMS module with two tracks: one for team members and one for managers, which walks each audience through the appropriate steps of what to do when a team member/direct report injures themselves on the job.
Business Justification (Why is this needed?): To educate both team members and managers on the correct Worker's Comp process.
<p>Does the project align to one or more of the following organizational goals? If so, please provide details below.</p> <p><input type="checkbox"/> Clinical Trials How does this project align to the above goal? Click here to enter text.</p> <p><input checked="" type="checkbox"/> Employee Engagement How does this project align to the above goal? This will help to create a more engaging work environment where employees are committed.</p> <p><input type="checkbox"/> Health Plan Memberships How does this project align to the above goal? Click here to enter text.</p> <p><input type="checkbox"/> Medical Student Placements How does this project align to the above goal? Click here to enter text.</p> <p><input checked="" type="checkbox"/> System Quality & Safety How does this project align to the above goal? This will improve communication across the system concerning Worker's Compensation and will create standardized injury reports for all units, including timely report outs.</p> <p><input type="checkbox"/> System Turnover How does this project align to the above goal? Click here to enter text.</p>
<p>Does the project align to one or more of the following pillars? If so, please provide details below.</p> <p><input checked="" type="checkbox"/> Quality and Safety How does this project map to the Quality and Safety pillar? Effective and efficient</p>

management of claims; quality of team member care; will help to get team members to maximum medical improvement.

Service

How does this project map to the Service pillar? By having the information and education needed on the process, this should help with team member service and managers will be able to better service Worker's Comp.

People

How does this project map to the People pillar? This will service all team members in the entire organization across the system by providing them with the proper tools and knowledge if they hurt themselves on the job. All managers across the system will know what to do if one of their direct reports injures themselves on the job.

Education and Research

How does this project map to the Education and Research pillar? Team members and managers will have the correct information rather than searching and finding incorrect information on the internet.

Finance and Growth

How does this project map to the Finance and Growth pillar? Resources will be managed more efficiently.

Desired/Expected Outcomes: Employees will recover from their injury and return back to work as a fully, productive team member; claims will be reported within 24 hours of injury.

Key Success Measures (How will we identify success?): At the end of the team member's care, the Release of Care document completed by the physician indicates released to full duty in a timely manner (based upon the injury using best professional overview); should eliminate the # of late reporting claims; should reduce replacement labor costs as it relates to lost productivity.

Audience: All IU Health team members and managers

Audience Size: 36,000+

Facility Impacted:

- All IU Health Facilities (Statewide)
- All AHC
- MH only
- UH only
- RI only
- Arnett/White
- Ball Memorial/Blackford
- Bedford
- Bloomington
- LaPorte/Starke
- Morgan

- North Hospital
- Paoli
- Saxony
- Tipton
- West Hospital
- CareAlliance
- HealthNet
- HomeCare
- MOHCI
- IU Health Physicians
- Southern Indiana Physicians

Budget Assigned: No

Does this project have a direct impact on patient satisfaction? No